If you need any help completing the census, call the helpline on 0800 030 8308

Help and support

If you need assistance filling in your census, translation support or other formats, we can help:



Visit us online www.census.gov.scot



Call our helpline free on 0800 030 8308



Use text relay 18001 0800 030 8308



British Sign Language users can contact us by using contactscotland-bsl.org

Scotland's Census. Getting the right things out, starts with filling it in.



We can all make a difference if we fill it in.

Scotland's Census. Getting the right things out, starts with filling it in.

Scotland's Census takes place every 10 years and is the official count of every person in the country. Every household in Scotland must complete the census and by doing so is helping to shape Scotland's future.

The information given in the census helps make decisions about how public money will be spent on schools, roads, hospitals and other important services.

- More information about how to complete the census is available on the census website and on the questionnaire
- If you cannot complete online you can request a paper questionnaire by either visiting census.gov.scot, or calling our helpline free on 0800 030 8308
- If you need any help completing the census or cannot complete at home, you can call the free helpline
- Your census data will be stored securely and treated confidentially
- Help and support is available in other languages and formats, including Gaelic, Braille and large print.

Who is responsible for completing the census?

- The householder is responsible for completing the household census questionnaire
- The householder is the person who lives, or is present, at an address who:
 - owns/rents (or jointly owns/rents) the accommodation and/or
 - is responsible (or jointly responsible) for paying the household bills and expenses
- Every household in Scotland must complete a census questionnaire
- People who are over 16 and living in places like halls of residence, care homes or hostels are responsible for completing an individual census questionnaire.